

CARLEEN F. MAITLAND

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| CONTACT | Pennsylvania State University College of Information Sciences & Technology 330G IST Building University Park, PA 16802-6823 | <i>Email:</i> cmaitland@ist.psu.edu <i>Web:</i> faculty.ist.psu.edu/maitland <i>Phone:</i> 1.814.441.3445 <i>Fax:</i> 1.814.865.6426 |
| EDUCATION | DELFT UNIVERSITY OF TECHNOLOGY , DELFT, THE NETHERLANDS Economics of Infrastructures | Ph.D. 2001 |
| | STANFORD UNIVERSITY , STANFORD, CA, USA Engineering-Economic Systems | M.S. 1995 |
| | WORCESTER POLYTECHNIC INSTITUTE , WORCESTER, MA, USA Electrical Engineering | B.S. 1988 |
| EMPLOYMENT | PENNSYLVANIA STATE UNIVERSITY , UNIVERSITY PARK, PA Associate Professor, College of Information Sciences and Technology Affiliate Faculty Member, School of International Affairs | 2009-Present |
| | Assistant Professor, College of Information Sciences and Technology | 2002-2009 |
| | NATIONAL SCIENCE FOUNDATION , ARLINGTON, VA Program Manager, Office of International Science & Engineering and Office of Cyberinfrastructure | 2010 - 2012 |
| | DELFT UNIVERSITY OF TECHNOLOGY , DELFT, THE NETHERLANDS Assistant Professor, College of Technology, Policy and Management | 2001-2002 |
| PUBLICATIONS | JOURNAL ARTICLES (PEER REVIEWED) | |
| [J.27] | Maitland, C.F., Cave, M. and Clarke, R.N. (in press) "Special Issue: Papers from the 39 th Research Conference on Communication, Information and Internet Policy (TPRC 2011)," <i>Telecommunications Policy</i> , DOI 10.1016/j.telpol.2012.07.012 | |
| [J.26] | Maitland, C.F., Thomas, H., Ngamassi, L. (in press) "Internet censorship circumvention technology use in human rights organizations: An exploratory analysis" <i>Journal of Information Technology</i> | |
| [J.25] | Tapia, A. H., Maldonado, E., Ngamassi, L. and <u>Maitland, C.</u> (in press) "Coordinating humanitarian information: The problem of organizational and technological trajectories," <i>Information Technology and People</i> | |
| [J.24] | Saab, D. J., Tapia, A., <u>Maitland, C.</u> , Maldonado, E. and Tchouakeu, L.-M. (in press) "Inter-organizational Coordination in the Wild: Trust Building and Collaboration Among Field-Level ICT Workers in Humanitarian Relief Organizations," <i>VOLANTAS: International Journal of Voluntary and Nonprofit Organizations</i> , DOI 10.1007/s11266-012-9285-x | |
| [J.23] | Zhao, K., Yen, J., Ngamassi, L.-M., <u>Maitland, C.</u> and Tapia, A. (2012) "Simulating Inter-organizational Collaboration Network: a Multi-relational and Event-based Approach," <i>Simulation: Transactions of the Society for Modeling and</i> | |

- Simulation International*, Vol. 88, No. 5, pp. 617-631.
- [J.22] Pogrebnyakov, N. and Maitland, C.F. (2011) "Institutional distance and the internationalization process: The case of mobile operators," *Journal of International Management*, Vol. 17, No. 1, pp. 68-82.
- [J.21] Ngamassi, L., E., Zhao, K., Maldonado, E., Maitland, C., & Tapia, A. (2011). "Humanitarian Information Exchange Networks: Why Do International Humanitarian Organizations Collaborate?" *International Journal of Society Systems Sciences (IJSSS)* Vol. 3, No. 4, pp. 362-384.
- [J.20] Ngamassi, L., Maldonado, E., Zhao, K., Robinson, H., Maitland, C., & Tapia, A. (2011). "Exploring Barriers to Coordination Between Humanitarian NGOs: A Comparative Case Study of Two NGOs Information Technology Coordination Bodies," *International Journal of Information Systems and Social Change (IJISSC)*, special issue on IS/IT in Nonprofits, Vol. 2, No. 2, pp. 1-25.
- [J.19] Maldonado, E., Tapia, A.H., and Maitland, C.F. (2010). "Collaborative systems development in disaster relief: The impact of multi-level governance," *Information Systems Frontiers*, Vol. 12, pp. 9-27.
- [J.18] Zhao, K., Yen, J., Ngamassi, L-M., Maitland, C. F. and Tapia, A. (2009) "Modeling Emerging Coalitions in the context of Inter-Organizational Networks: A Case Study of Humanitarian Coordination," *International Journal of Intelligent Control and Systems*, Vol. 14, pp. 97-103.
- [J.17] Tapia, A. H. and Maitland, C. F. (2009). "Wireless Devices for Humanitarian Data Collection: The Socio-Technical Implications for Multi-level Organizational Change," *Information, Communication and Society*, Vol. 12, No. 4, pp. 584-604.
- [J.16] Van Gorp, A. and Maitland, C.F. (2009). "Comparative research on regional regulators' associations: A theory-driven path for progress," *Telecommunications Policy*, Vol. 33, pp. 41-53.
- [J.15] Maitland, C.F. and Van Gorp, A. (2009). "Beyond Harmonization: ICT policy making in regional economic communities," *The Information Society*, Vol. 25, No. 1, pp. 23-37.
- [J.14] Van Gorp, A. and Maitland, C.F. (2009). "Regulatory innovations in Tanzania: the role of administrative capabilities and regulatory governance," *Info – The journal of policy, regulation and strategy for telecommunications*, Vol. 11, No. 1, pp. 64-77.
- [J.13] Tarnacha, A. and Maitland, C.F. (2008). "Structural Effects of Platform Certification on a Complementary Product Market: The Case of Mobile Applications," *International Journal of IT Standards and Standardization Research*, Vol. 6, No. 2, pp. 48-65.
- [J.12] Maitland, C.F. and Tapia, A. (2007). "Coordinated ICTs for Effective Use in Humanitarian Assistance," *The Journal of Information Technology in Social Change*, Vol. 1, No. 1, pp. 128-141.

BOOK CHAPTERS (PEER REVIEWED)

- [BC.8] Petrick, I.J. and Maitland, C.F. (2007). "Economies of speed: A conceptual framework to describe network effectiveness," In Susman, G. (Ed.), *Small and Medium-Sized Enterprises in the Global Economy*, (pp. 61-77), UK: Edward Elgar.
- [BC.7] Wehn de Montalvo, U., van de Kar, E.A. and Maitland, C.F. (2007). "Content is King? Interdependencies in value networks for mobile services," In Lee, I. (Ed.), *E-Business Innovation and Process Management*, (pp. 68-92), Hershey: Idea Group Publishing.

CONFERENCE PROCEEDINGS (PEER REVIEWED)

- [C.20] Ngamassi, L., Tapia, A., Maitland, C. and Bajpai, K. (2011). "Humanitarian Organizational Collaboration: Information Technologies as Necessary but Not

- Sufficient," Proceedings of the 8th International Conference on Information Systems for Crisis Response and Management (ISCRAM), Lisbon, Portugal, May 8-11, 2011.
- [C.19] Bajpai, K., Maldonado, E., Ngamassi, L.-M., Tapia, A. and Maitland, C. (2011). "NGO Collaborations: Sharing and pooling projects," *Proceedings of the sixth Annual iConference*, University of Washington, Seattle, February, 8-11, 2011, pp. 410-416.
- [C.18] Bajpai, K., Ngamassi Tchouakeu, L.-M., Maitland, C., Zhao, K., and Tapia, A., (2010). "Crossing Borders, Organizations, Levels and Technologies: IS Collaboration in Humanitarian Relief," *AMCIS 2010 Proceedings*. Paper 115. <http://aisel.aisnet.org/amcis2010/115>.
- [C.17] Zhao, K., Yen, J., Ngamassi, L., Maitland, C., and Tapia, A. (2010) "From Communication to Collaboration: Simulating the Emergence of Inter-organizational Collaboration Network," Symposium on Social Intelligence and Networking (SIN-10), in the Proceedings of *2010 IEEE International Conference on Social Computing (SocialCom10)*, IEEE Press, Minneapolis, MN, 2010, pp. 413-418.
- [C.16] Zhao, K., Ngamassi, L., Yen, J., Maitland, C., & Tapia, A. (2010). "Assortativity Patterns in Multi-dimensional Inter-organizational Networks: A Case Study of the Humanitarian Relief Sector". in Proceedings of the *2010 International Conference on Social Computing, Behavioral Modeling, & Prediction (SBP10)* Springer, Bethesda, MD, USA, 2010, pp. 265-272.
- [C.15] Ngamassi, L., Maitland, C., Tapia, A., Zhao, K., & Bajpai, K. (2010). "Assessing Humanitarian Inter-Organizational Network Effectiveness: The Case of the GlobalSympoNet". Proceedings of the *7th International Conference on Information Systems for Crisis Response and Management (ISCRAM)*, Seattle Washington USA, May 2-5, 2010.
- [C.14] Ngamassi, L., Zhao, K., Maldonado, E., Maitland, C., & Tapia, A. (2010). Exploring Motives for Collaboration within a Humanitarian Inter-organizational Network. *Proceedings of the fifth Annual iConference*, University of Illinois at Urbana-Champaign, February 3-6, 2010.
http://nora.lis.uiuc.edu/images/iConferences/2010papers2_Page-Zhang.pdf
- [C.13] Maitland, C.F., Ngamassi Tchouakeu, L.-M., Tapia, A.H. (2009) "Information management and technology issues addressed by humanitarian relief coordination bodies" *Proceedings of the 6th International ISCRAM Conference*, J. Landgren and S. Jul, (eds.), Gothenburg, Sweden, May 2009.
- [C.12] Van Gorp, A. and Maitland, C.F. (2009) "Regulatory independence and wireless market development: A comparative analysis of two African nations," *Proceedings of the third IEEE/ACM International Conference on Information and Communication Technologies and Development (ICTD 2009)*, Doha, Qatar, April 17-19, 2009, pp. 427-436.
- [C.11] Saab, D., Maldonado, E., Ngamassi Tchouakeu, L.-M., Orendovici, R., Maitland, C.F., Tapia, A.H. (2008). "Building Global Bridges: Coordination Bodies for Improved Information Sharing Among Humanitarian Relief Agencies," In Fiedrich and Van de Walle (Eds.), *Proceedings of the 5th International Information Systems for Crisis Response and Management (ISCRAM) Conference*, Washington DC, May 4-7, pp. 471-483.

CONFERENCE PRESENTATIONS (PEER REVIEWED)

- [CP.34] Maitland, C.F. (2012). "National research and education networks as conduits for development," Panel presentation at ICTD2012, Atlanta, GA, March 12-15, 2012.
- [CP.33] Maitland, C.F. (2011). "Global academic research networks: International and inter-organizational factors influencing network deployment and use," Panel presentation at the *39th Research Conference on Communication, Information*

- & *Internet Policy (TPRC)*, Arlington, VA, September 23-25.
- [CP.32] Zhao, K., Ngamassi, L.-M., Yen, J., Maitland, C., and Tapia, A. (2009). "Exploring Assortive Patterns in Multi-dimensional Inter-organizational Networks: A Case Study of the Humanitarian Relief Sector," North American Association for Computational Social and Organization Sciences Annual Conference, Tempe, Arizona, USA, October 23-24, 2009.
- [CP.31] Maitland, C. F. (2009). "International information and telecommunications policy harmonization: A comparative analysis," Panel presentation at the *37th Research Conference on Communication, Information & Internet Policy (TPRC)*, Arlington, VA, September 25-27.
- [CP.30] Zhao, K., Yen, J., Maitland, C. F., Tapia, A. H., Tchouakeu, L.-M. (2009). "A Formal Model for Emerging Coalitions under Network Influence in Humanitarian Relief Coordination," Agent-Directed Simulation (ADS) 2009, March 22-27, San Diego, CA.
- [CP.29] Maitland, C.F., Thomas, T. and Ngamassi Tchouakeu, L.-M. (2008). "Internet censorship and the protection of human rights: A social informatics perspective," Panel presentation at the *36th Research Conference on Communication, Information & Internet Policy (TPRC)*, Arlington, VA, September 26-28.
- [CP.28] Tapia, A.H. and Maitland, C.F. (2008). "The Data Collection Imperative: The Implications of Wireless Device Use for Humanitarian Accountability," Panel presentation at the *Annual Meeting of the American Sociological Association Section on Communication and Information Technologies (CITASA)*, Boston, MA, July 31-August 4.
- [CP.27] Zhao, K., Maitland, C.F., Ngamassi Tchouakeu, L.-M., Orendovici, R., Tapia, A. and Yen, J. (2008). "Emergence of Collaborative Projects and Coalitions: A Framework for Coordination in Humanitarian Relief," Panel presentation at the *World Congress on Social Simulation 2008 (WCSS 2008)*, George Mason University, Fairfax, VA, July 14-17.
- [CP.26] Van Gorp, A., Ngamassi Tchouakeu, L.-M., Maitland, C.F. and Tapia, A.H. (2008). "VSAT Deployment for Post-Disaster Relief and Development: Opportunities and Constraints for Inter-Organizational Coordination among International NGOs," Panel presentation at the *17th Biennial Conference of the International Telecommunications Society*, Montreal, Canada, June 24-27.
- [CP.25] Van Gorp, A.F. and Maitland, C.F. (2007). "The Regulatory Design Problem Revisited: Tanzania's Pioneering Position in Africa," Panel presentation at the *35th Research Conference on Communication, Information & Internet Policy (TPRC)*, Arlington, VA, September 28-30.
- [CP.24] Maitland, C.F. and Van Gorp, A.F. (2007). "Beyond Harmonization: The Role of Regions in Facilitating ICT-based Development," Panel presentation at the *35th Research Conference on Communication, Information & Internet Policy (TPRC)*, Arlington, VA, September 28-30.
- [CP.23] Van Gorp, A.F. and Maitland, C.F. (2007). "Regionalization of Telecommunications Regulatory Policy: A Model to Assess Regional Effects on National Regulations," Panel presentation at the *57th Annual Conference of the International Communication Association*, San Francisco, CA, May 24-28.
- [CP.22] Pusey, B., Maitland, C.F., Tapia, A.H. and Yen, J. (2007). "A Survey of Trust Models in Agent Applications," Panel presentation at the *Annual Conference of the North American Association for Computational Social and Organizational Sciences (NAACSOS)*, Atlanta, GA, June 7-9.
- [CP.21] Yen, J., Maitland, C. and Tapia, A. (2007). "Simulated Decision Making for ICT Coordination in Disaster Relief Using Cognitive Agents," Panel presentation at the *AI in ICT for Development Workshop at the IJCAI, Twentieth International Joint Conference on Artificial Intelligence*, Hyderabad, India, January 6-12.

- [CP.20] Maitland, C. and McDowell, S.D. (1997). "Developing Television Ratings in Canada and the United States: Themes and Variations in V-Chip Design and Deployment," Panel presentation at the *47th Annual Conference of the International Communication Association*, Montreal, Canada, May, 22-26th.
- [CP.19] Mody, B., Maitland, C. and Malouche, M. (1997). "Jobs in Teleutopia: An International Comparison of Employment in Telecommunication Services," Panel presentation at the *Annual Convention of the International Studies Association*, Toronto, Canada, March 18-22nd.

GRANTS

(~\$600,000 OF \$1.5 MILLION)

EXTERNAL

- Japan Foundation's Center for Global Parntership, \$18,611 for "Standards: An impetus for growth in a regional economy," Carleen Maitland (PI), John Bagby, John Hill, 2009-2010.
- U.S. Department of the Navy. \$387,000 for "Rapid Reaction Technology Initiatives," Dave Hall (PI), Mike McNeese, John Yen, Hank Foley, Carleen Maitland and Andrea Tapia, 2008-2009. (Part of a larger \$6,450,000 grant to the Penn State Applied Research Lab).
- International Business Machines Corporation (IBM) \$75,000 for "DNA of the Supply Chain," Irene Petrick (PI), Carleen Maitland, 2007-2008.
- National Science Foundation (Human and Social Dynamics cross-cutting program) \$650,000 for "DRU: Inter-organizational decision making and organization design for improved ICT coordination in disaster relief," Carleen Maitland (PI), Andrea Tapia, John Yen, and Benita Beamon of University of Washington, 2007-2009.
- National Science Foundation (Human and Social Dynamics cross-cutting program) \$6,000 for "REU Supplement: DRU: Inter-organizational decision making and organization design for improved ICT coordination in disaster relief," Carleen Maitland (PI), and Benita Beamon of University of Washington, 2007-2009.
- Pennsylvania Industrial Research Center Network. \$37,000 for "PA Plastics Initiative –Supply Chain Analysis," Irene Petrick (PI), Carleen Maitland, 2007.
- Central Pennsylvania Workforce Development Corporation. \$65,160 for "PA Plastics Initiative – Supply Chain Analysis," Irene Petrick (PI), Carleen Maitland, 2006-2007. (Part of a larger \$814,500 grant to University Outreach)
- National Institutes of Standards and Technology (NIST), \$79,024 for "Supply Chain Network Effectiveness," Irene Petrick (PI), Carleen Maitland, Gerry Susman and Doug Thomas, 2005-2007.
- National Institutes of Standards and Technology (NIST), \$109,730 for "Supply Chain Network Effectiveness," Irene Petrick (PI), Carleen Maitland, Gerry Susman and Doug Thomas, 2005-2006.
- SurfNet \$11,266 for "UMTS/WLAN integration: End-user and organizational perspectives," Rudy Westerveld (PI), Carleen Maitland, 2004.
- The NET Institute \$15,000 for "The Delft UMTS Test-bed and End-User Security Features," Carleen Maitland (PI), 2003.
- European Commission Information Society Technology Programme €44,500 for "e-HUBs:e-Engineering enabled by Holonomic and Universal Broker Services," Godfried Augenbroe (PI), Carleen Maitland, 2002-2004. (Part of a larger €1,000,000 grant to a multi-university consortium project.)

INTERNAL

- Penn State Social Sciences Research Institute, \$5,000 for "Standards: An impetus for growth in a regional economy," Carleen Maitland (PI), John Bagby, John Hill, 2009-2010.

Penn State College of Information Sciences and Technology. \$8,000 for “Seed Grant: Using Social Media to Tailor HIV/AIDS Health Messages for College Students in Cameroon” Lynette Kvasny (PI), Carleen Maitland, 2009-2010.

Penn State College of Information Sciences and Technology. \$8,000 for “Seed Grant: Measuring the Value of Coordinating for Extreme Events” Andrea Tapia (PI), Carleen Maitland, 2009-2010.

Pennsylvania State University Equal Opportunity Planning Committee (EOPC) \$8,686 for “The international context of information technology course,” Carleen Maitland (PI), 2004-2005.

Pennsylvania State University Equal Opportunity Planning Committee (EOPC) \$12,741 for “The international context of information technology course,” Carleen Maitland (PI), 2003-2004.

INVITED TALKS **EXTERNAL**

U.S. Department of State, Invited Participant, Iraq National Science Policy Workshop, US Embassy Baghdad, Iraq, January 25, 2012.

University of Maryland, College Park, MD, Invited Speaker. “International multi-level governance: Implications for international and organizational ICT policymaking,” College of Information Studies Colloquium, January 25, 2011.

George Washington University, Washington, DC, Invited Speaker. “Decentralization and Information Flows,” *School of Media and Public Affairs Colloquium*, April 7th, 2009.

United Nations Office of Coordination for Humanitarian Affairs (OCHA) *Global Symposium +5*, Geneva, Switzerland, Invited Panelist. “Global Symposium Analysis,” October 22-26th, 2007.

NetHope Annual Meeting, Microsoft, Redmond, WA, Invited Panelist. “Collaborating and partnering with NetHope – lessons learned, future opportunities,” May 9-11, 2007.

HumaniNet webinar, Invited Panelist. “Disaster Management and Humanitarian Assistance Tools,” February 15, 2007.

INTERNAL

US-China International Workshop on GeoCollaborative Crisis Management, Pennsylvania State University, University Park, PA, Invited Speaker: “Inter-agency coordination in humanitarian relief activities,” December 3-4, 2008.

College of the Liberal Arts Globalization Seminar, Pennsylvania State University, University Park, PA, Invited Speaker. “Beyond harmonization: The role of regions in ICT policy making,” March 24, 2008.

Department of Telecommunications Colloquium, Pennsylvania State University, University Park, PA, Invited Speaker. “Inter-organizational coordination for effective ICT deployment and use,” November 13, 2007.

SUPERVISION **PENNSYLVANIA STATE UNIVERSITY**

COLLEGE OF INFORMATION SCIENCES AND TECHNOLOGY

Louis-Marie Tchouakeu, PhD dissertation, degree conferred 2011 (Chair) – Assistant Professor of MIS, Prairie View University, Texas

Ankur Tarnacha, PhD dissertation, degree conferred 2008 (Chair) – Consulting Manager with IDC

Nicolai Pogrebnyakov, PhD dissertation, degree conferred 2008 (Chair) – Assistant Professor of International Business, Copenhagen Business School

Annemijn van Gorp, PhD dissertation, degree conferred 2008 (Chair) – Assistant

Professor, University of Twente, The Netherlands
Liang Guo, PhD dissertation, degree conferred 2012 (Committee Member)
Haiyan Huang, PhD dissertation, degree conferred 2009 (Committee Member)
Ivanna Terrell, PhD dissertation, degree conferred 2006 (Committee Member)
Chia Yin Leslie Tu, MS Thesis, degree conferred 2005 (Committee Member)

Ryan Pfister, BS Honors thesis, degree conferred 2009 (Thesis Advisor)
Hershel Trey Thomas, BPhil thesis, degree conferred 2009 (Thesis Advisor)
Jim Surdoval, BS Honors thesis, degree conferred 2008 (Thesis Advisor)
Mike Zawacki, BS Honors thesis, degree conferred 2007 (Thesis Advisor)
Christina Pawlikowski, BA Honors thesis, degree conferred 2007 (Thesis Advisor)
Nick Kilmer, BS Honors thesis, degree conferred 2006 (Thesis Advisor)
Kevin Shah, BS Honors thesis, degree conferred 2006 (Thesis Advisor)
Todd Bacastow, BS Honors thesis, degree conferred 2005 (Thesis advisor)

COLLEGE OF ENGINEERING, DEPT OF COMPUTER SCIENCE AND ENGINEERING
Yang Zhang, PhD dissertation, degree conferred 2011 (Committee Member)
Aravindhan Venkateswaran, PhD dissertation, degree conferred 2007 (Committee Member)
Kameswari Kotapati, PhD dissertation, degree conferred 2007 (Committee Member)
Hee Sook Choi, PhD dissertation, degree conferred 2007 (Committee Member)
Hui Song, PhD dissertation, degree conferred 2007 (Committee Member)
Sun-Ho Lim, PhD dissertation, degree conferred 2004 (Committee Member)

COLLEGE OF COMMUNICATION, DEPT. OF TELECOMMUNICATION
Brandie Martin, PhD dissertation, proposal defended 2012 (Committee Member)
Becky Wu, PhD dissertation, degree conferred 2010 (Committee Member)
Eun-a Park, PhD dissertation, degree conferred 2008 (Committee Member)
Pinjia Liao, PhD dissertation, degree conferred 2007 (Committee Member)
Ben Eisenberg, MA Thesis, degree conferred 2004 (Committee Member)

GEORGE WASHINGTON UNIVERSITY

COLLEGE OF ENGINEERING, DEPT. OF SYSTEMS ENGINEERING
Stephen Fortier, PhD dissertation, degree conferred 2012 (Committee Member)

SERVICE

CONFERENCES

Research Conference on Communication, Information and Internet Policy (TPRC)

- Program Committee Vice-Chair 2012 - 2013
- Program Committee Member 2010 - 2012

Information Systems for Crisis Response and Management (ISCRAM)

- Scientific Committee Member 2011 - present
- Program Committee Member 2008-2012
- Session Co-Chair Washington, DC 2008.

Information and Communication Technologies for Development (ICTD)

- Program Committee Member 2012 Conference

European Conference on Information Systems (ECIS)

- Track co-Chair 2012 Conference

Global Mobility Roundtable, University of Southern California

-Program Committee Member 2007-2009.

International Telecommunications Society

European Regional Conference

-Program Committee Member 2005, 2007.

Biennial Conference

-Session Chair 2004, 2006.

Conference Reviewing

International Communications Association (ICA)

European Conference on Information Systems (ECIS)

International Conference on Information Systems (ICIS)

JOURNALS**Editing**

Telecommunications Policy – lead guest editor for the special issue on ‘Papers from the 2011 TPRC Conference.’

Reviewing

Telecommunications Policy

Journal of Information Technology

Electronic Markets

Information, Technology and People

International Journal of Electronic Commerce

Information and Management

Business Process Management Journal

International Journal of Technology Management

Government Information Quarterly

UNIVERSITY AND COLLEGE COMMITTEES**University**

Penn State Laboratory for Public Scholarship and Democracy

- Fellow 2009/2010

Graduate Council Subcommittee on Programs and Curriculum

- Member 2009, 2010

Women in Science and Engineering Advisory Board

-Member 2002-2005

Schreyer Honors College Faculty Selection Committee

-Member 2005-2009

College of Information Sciences and Technology

Interim Director of Graduate Programs Jan.-July 2010

Graduate Advisory Council

-Chair 2010

- Member 2009

Graduate Recruiting Committee

-Chair 2010

-Member 2008-2009

Faculty Search Committee

-Member 2009/2010, 2005/2006

Comprehensive Exam Committee

-Member 2005-2007

